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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a local Business person Providing communication services to larger businesses. Specifically Television Services via DirecTV and Dish Network.

My specific interest is with Telephone services at my business and home.

AT&T is the worst company for billing I have ever seen. At AT&T use of Tel-a-marketing is out of control! AT&T gives Tel-a-marketers your phone number to call. I have been on the Do-Not-Call list and the AT&T version of the list for all of the years of my business life. But the Tel-a-marketers still call as if they are reviewing my AT&T billing and can reduce my rates. But this is not true and once the billing comes there is verification. It is just an AT&T method of increasing the billing rate of phone service. You can spend days working at correcting a billing problems afterwards and you get though to the right department to even make the corrections for the problems.

The service is somewhat OK other than when AT&T or others work on he lines around here on the street. You get no advanced warning of the work. And often your service will be disrupted for multiple days after they have given your circuit to a different customer. They try to tell you it is your internal wiring or equipment, to later tell you of the work on the street that caused the problem. There is no discount for the interruption they caused for multiple days of outage.

Then on top of that AT&T charges about twice as much as our local Sonic folks using the same AT&T lines. How is it that a competitor to AT&T can provide services at 1/2 of the price of AT&T itself? We need more competitors, not less.....

We need more true competition for all Communication Services. ISP service is very important today for personal and business use.

AT&T should not have been allowed to buy/control DirecTV. With the addition of DirecTV, AT&T is now in control of 2 of the 4 communication pathways into most homes and businesses. Twisted pair copper, satellite, coaxial cable, and fiber, are the pathways of communication of which

most homes only have access to 1 or 2. Access to Media for AT&T is nothing more than the Red Herring that AT&T needed for a reason as to why AT&T wanted to own DirecTV.

Most of these pathways were not installed by AT&T. AT&T does little if nothing to replace them, yet they charge a Service fee to us customers to maintain them.

Media is just another way for AT&T to throttle there new competitors Netflix and HuLu.

These are nothing more than the activites of a monopoly. We as the public need more competition, not less...

Charles White